

Certified ScrumMaster

Course CSM

2 Days

Instructor-led, Hands on

Course Information

This two-day Certified ScrumMaster (CSM)® certification course will give participants an opportunity to work with an experienced practitioner to hear real stories and learn first-hand what it means to be a ScrumMaster. Working in a safe environment to experiment and explore, students will be able to dive in and get the hands-on feel of working on a Scrum Team. This course gives students what they need to effectively facilitate Scrum Teams and collaborate with stakeholders to deal with complexity, deliver value to customers, and achieve business goals. The experience and knowledge gained in this course sets students up for success in the CSM exam and in the field as they help their organizations navigate their Scrum implementations. Upon completion of the course, students will be eligible to sit for the CSM certification exam to earn their CSM® Certification from the Scrum Alliance.

Course Objectives

The principles of Scrum and be able to identify Scrum-appropriate projects
The various Scrum roles, ceremonies, and artifacts
The responsibilities and the core competencies of an effective Scrum Master
Best-practices on how to build and guide an effective Scrum team
An understanding of user stories and techniques to prioritize and manage a product backlog
Ways to communicate Scrum team progress throughout all levels of the organization
Everything you need to know to pass the 50 question CSM test (exam fee included in the cost of this course)

Who Should Attend?

This workshop-style class is intended for those practicing or looking to serve as a Scrum Master. It is also highly valuable for anyone involved in Agile-based projects within their organizations including Scrum Masters, Product Owners, Cross-Functional Team Members, Project Managers, etc.

Prerequisites

- There are no prerequisites for this course.

Course Outline

Module 1: Introduction

- Scrum Values

Contact ISInc for more information at 916.920.1700 or by visiting our website at <http://www.isinc.com>

Module 2: Scrum Theory

- Scrum and Agile
- Empirical Process vs. Defined Process
- Products vs. Projects
- The Building Blocks of Scrum
- Definition of Done

Module 3: Scrum Roles

- Product Owner
- ScrumMaster
- The Development Team

Module 4: Scrum Events

- The Sprint
- Sprint Planning
- Daily Scrum
- Sprint Review
- Sprint Retrospective

Module 5: Scrum Artifacts

- Product Backlog
- Sprint Backlog
- Potentially Releasable Product Increment

Module 6: The Sprint and the Increment

- The Value of Engineering Practices

Module 7: ScrumMaster Skills

- Agile Facilitation
- Agile Coaching
- Service to the Development Team
- Service to the Product Owner
- Service to the Organization



Taught in Partnership with:



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