



# IT Portfolio Performance Management

Course ISI-1261 1 Day Instructor-led, Hands-on

## Introduction

This is a one-day instructor led course. IT leaders are constantly trying to optimize how they invest their limited people and financial resources to best satisfy their business partners' insatiable appetite for automation. Invariably the demands on IT create tradeoff scenarios where investing in one area by definition creates risks for another area. This course helps IT leaders quickly articulate the expected outcomes, balance the tradeoffs between the outcomes, and prioritize the project portfolio to best achieve that balance of outcomes. Practical, field tested and simple tools are provided for communicating those outcomes in a balanced scorecard and tracking project progress in a portfolio. Participants will complete their own balanced scorecard and align their project portfolios so they can return to the office ready to communicate more clearly with customers, focus their teams and improve their organizations return on investment.

## At Course Completion

The goal for this class is to standardize service catalog, and prioritize and plan top five (5) projects

## Agenda

Time	Activity	Goal
9:00am	<b>Refresh of Strategic Management Model</b>	<ul style="list-style-type: none"> <li>Aligned focus</li> </ul>
	<b>Mission/Vision Statement and Goals</b>	<ul style="list-style-type: none"> <li>Finalized Mission/Vision Statement</li> <li>Finalized names of five (5) Goals</li> </ul>
	<b>Objectives - Adjustments</b>	<ul style="list-style-type: none"> <li>Finalized prioritized list for each Goal (18 mo. view)</li> </ul>
	<b>Service Portfolio - Peer Review</b>	<ul style="list-style-type: none"> <li>Validated services list</li> </ul>
12:00pm	<b>LUNCH</b>	
	<b>Projects – Alignment with Goals</b>	<ul style="list-style-type: none"> <li>Validated project list</li> </ul>
	<b>Project Prioritization</b>	<ul style="list-style-type: none"> <li>Prioritized list (3-6 mo. view)</li> </ul>
	<b>Top 5 Projects</b>	<ul style="list-style-type: none"> <li>High level plan for each project</li> </ul>
	<b>Communication Planning</b>	<ul style="list-style-type: none"> <li>Process for sharing updates</li> </ul>
	<b>Next Steps</b>	<ul style="list-style-type: none"> <li>Understanding of homework</li> </ul>
4:00pm	<b>ADJOURN</b>	

Contact ISInc for more information at 916.920.1700 or by visiting our website at <http://www.isinc.com>